

My product isn't listed on the Solutions Login Dropdown:

Not all products provide a cloud-based URL accessible for all clients. If you are experiencing issues logging into your product, please contact your account's product administrator.

How can I get an update on my case?

Case status can be found using the Amadeus Hospitality Community Portal 9 <https://amadeus-community.force.com/customers/login?ec=302&startURL=%2Fcustomers%2Fs%2F>). You may also use the portal to open a new case, search knowledge articles for answers to your product questions, and chat with other members of the Amadeus Hospitality Community about your tools and services.

What is the number for support in my country?

Amadeus Hospitality Global Support strives to provide options in as many countries that aligns with our customers' needs. Below is a list of country specific numbers you can call for urgent issues and get 24 x 7 help with your product.

- Argentina: 54 11 6842 3287
- Australia: 61396999969
- Bolivia: 591800101184
- Brazil: 558005913028
- Canada: 8664448360
- Chile: 56800914070
- China: 86400310646
- Colombia: 57 60 1514 3782
- Costa Rica: 50640016777
- India: 911171279225
- Malaysia: 60340656981
- Mexico: 528009530770
- Netherlands: 310765305363
- Peru: 5180071017
- Singapore: 6531635471
- Spain: 34932201664
- Sri Lanka: 942423648
- Thailand: 6620888332
- United Arab Emirates: 971800035704497
- United Kingdom: 442084816622
- United States of America: 3322302595
- United States of America: 8777343180