
Additional Privacy Disclosures for the United States

Additional Privacy Disclosures

The California Consumer Privacy Act of 2018 (“CCPA”) became effective on January 1, 2020, and created a variety of privacy rights for California consumers. In November 2020, California amended the CCPA, effective January 1, 2023. Additionally, Virginia (effective January 1, 2023), Colorado (effective July 1, 2023), Connecticut (July 1, 2023), and Utah (December 31, 2023) have passed laws extending similar privacy rights to their consumers (collectively, the “U.S. Privacy Laws”). We use this notice to make disclosures required by these state laws about travelers, website users and business partners who are residents of the afore mentioned States.. This Notice supplements Amadeus’ privacy notices.

Please note that the rules implementing some of these laws have not yet been finalized. We are continuously working to better comply with these laws, and we will update our processes, disclosures, and this notice as these implementing rules are finalized.

Categories of Personal Information Collected

We collected the following categories of personal information:

- A. Identifiers, such as name, contact information, online identifiers, email address, account name and other government-issued identifiers;
- B. Personal information, as variously defined in the U.S. Privacy Laws;
- C. Commercial information, such as transaction information and transaction history;
- D. Internet or network activity information, such as browsing history and interactions with our website;
- E. Geolocation data, such as device location and IP location; and
- F. Professional or employment-related information, such as work history and prior employer.

We may use this personal information for the following business purposes: (i) to operate, manage, and maintain our business, (ii) to provide our products and services, and (iii) to accomplish our business purposes and objectives, including, for example, using personal information to develop, improve, repair, and maintain our products and services and to fulfill your requests; personalize, advertise, and market our products and services; conduct research, analytics, and data analysis; maintain our property; undertake quality and safety assurance measures; conduct risk and security control and monitoring; detect and prevent fraud; perform identity verification; perform accounting, audit, and other internal functions, such as internal investigations; to carry out corporate transactions, such as mergers, joint ventures or acquisitions; comply with law, legal process, and internal policies; maintain records; and exercise and defend legal claims.

Disclosures Made to Third Parties

We disclosed the following personal information to third parties such as our service providers, affiliates and Amadeus System Users (e.g., travel providers such as airlines, hotels, airports and other travel

suppliers and subscribers to the Amadeus System such as travel agents) for our operational business purposes:

- A. Identifiers, such as name, contact information, online identifiers, email address, account name and other government-issued identifiers;
- B. Personal information, as variously defined in the U.S. Privacy Laws;
- C. Commercial information, such as transaction information and transaction history;
- D. Internet or network activity information, such as browsing history and interactions with our website;
- E. Geolocation data, such as device location and IP location; and
- F. Professional or employment-related information, such as work history and prior employer.

“Sales” of Personal Information

We have not “sold” your personal information nor will we do so without first revising this Notice. Because we do not sell your personal information, we do not offer an opt out.

For purposes of this Notice, “sold” or “sale” means the disclosure of personal information for monetary or other valuable consideration to another business or a third party for monetary or other valuable consideration but does not include, for example, the transfer of personal information as an asset that is part of a merger, bankruptcy, or other disposition of all or any portion of our business or to an Amadeus affiliate

However, we do allow third parties to collect personal information through our services and share personal information with third parties for the business purposes we’ve described in this Notice. For more information, please refer to the relevant Amadeus privacy notice.

Access Requests

You may request that we disclose to you the following information covering the 12 months preceding your request:

- To confirm whether or not we have or are processing your personal information
- The categories of personal information we collected about you and the categories of sources from which we collected such personal information;
- The specific pieces of personal information we collected about you;
- The business or commercial purpose for collecting personal information about you;
- The categories of personal information about you that we otherwise shared or disclosed, and the categories of third parties with whom we shared or to whom we disclosed such personal information (if applicable).

To make such a request, please contact us in accordance with the “Contacting Us” section below. In some instances, we may decline to honor your request where an exception applies, such as where the disclosure of personal information would adversely affect the rights and freedoms of another covered individual.

Deletion Requests

You may request that we delete personal information we collected from you. To make such a request, please contact us in accordance with the “Contacting Us” section below. In some instances, we may decline to honor your request where an exception applies, such as when we need the information to complete a transaction for which the personal information was collected or when the disclosure of personal information would adversely affect the rights and freedoms of another covered individual.

If you are a California Resident and we decline your request, you may appeal our decision by contacting us in accordance with the “Contacting Us” section below. You will receive a response to your appeal within 30 days.

Unlawful Discrimination

You have the right to be free from unlawful discrimination for exercising your rights under the U.S. Privacy Laws.

Additional Privacy Disclosures for Nevada and Virginia Residents

We do not sell Covered Information as defined under Nevada law.

We do not sell personal data as defined under Virginia law.

Contacting Us

For additional information on any of the above, or to submit a request for personal information under the U.S. Privacy Laws , you may contact us at dataprotection@amadeus.com or if you are a California resident, by calling 1 (888) 611-5554.

California Disclosure of privacy rights requests

The CCPA requires businesses to disclose the number of requests received, complied with in whole or in part, or denied.

Requests to view and delete personal data

Year	Access Requests from CA consumers	Deletion Requests from CA consumers
2022	0	0

Updates

This Notice is published by Amadeus Hospitality Americas, Inc. and TravelClick, Inc. and may be changed at any time, subject to applicable legal requirements to notify you or obtain your consent. The date it was last updated is: **1 April 2023**.
